



Firmware Update (version 1.14) for Pioneer In-Dash AV Receivers

January 22, 2017

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 1.14) for the current lineup of Pioneer In-Dash Navigation AV receivers. **This firmware update is only for the following Pioneer In-Dash Navigation AV receivers sold in the United States and Canada: AppRadio 4 (SPH-DA120)**

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 1.14) contains the following improvements:

- **Corrects a virtual keyboard issue related to iOS 9.x.**
- **Corrects a music display issue related to iOS 8 and later.**
- **Minor bug fixes**

In order to perform this update, the following items are needed:

- Pioneer In-Dash AV receiver: AppRadio4 (SPH-DA120)
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Steps to install the firmware are attached. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website: pioneerelectronics.com/firmware
2. Transfer the files to the USB storage device for insertion into the Pioneer in-dash DVD Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM – 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.