

## INSTRUCTIONS FOR DOWNLOADING FIRMWARE UPDATES FOR AVIC-F500BT

**\*\*After you download the firmware update files onto your computer, you will need to transfer the files to an SD card (512MB or larger) in order to install them on your navigation system.**

### Important

Please print or save these [Instructions](#) (Adobe Acrobat PDF, 115 KB) before downloading and installing the firmware updates -- it is very important that you complete all steps correctly and in the order described below. Failure to do so could cause data stored onto your navigation system to be permanently lost.

**WARNING! These firmware updates are NOT applicable to the [AVIC-F900BT/ AVIC-F90BT/ AVIC-F700BT / AVIC-F7010BT](#).**

**WARNING! These firmware updates apply only to models sold in the U.S.**

*If you have any difficulty carrying out these instructions, please contact the Pioneer Customer Service Center at 1-800-421-1404. Pioneer service representatives are available Monday through Friday, 9:00 a.m. to 7:30 p.m. (Eastern Time).*

### Before Downloading the Firmware Updates

Please check your system version number by doing the following to determine whether your system has already been updated with the new firmware updates:

1. Press the "Menu" button
2. Touch the "Settings" tab;
3. Touch the "System Settings" tab;
4. Touch the "Service Information" tab;
5. The "Map version" number and the "Version" number are both displayed -- please look at the "Version" number, which is displayed on the lower line; and
6. If the "Version" number is "1.001900" or an earlier/smaller number, please install the new firmware update. If the "Version" number is "2.000000" or a later/larger number, the system has already been updated with the new firmware.

### Downloading the Two Firmware Updates & Transferring them to an SD Card

#### **Step 1 (System Firmware Update File)**

1-1. Download the system firmware update Zipfile onto your computer by clicking [here](#). The location where you save the downloaded Zipfile should be accessible and easily remembered.

1-2. After you have downloaded the Zipfile, locate it on your computer and double click to decompress it.\*

Once the Zipfile is decompressed, locate and open the folder named "F-Series Firmware Update".

Once the folder "F-Series Firmware Update" has been opened, locate within it the sub-folder named "LPUE080".

*\*If you do not have a decompression utility on your computer, you can download WinZip at <http://www.winzip.com>.*

1-3. Transfer the "LPUE080" folder onto the **top layer** (folder) of your SD card. \*\*

*\*\*You must use a SD card that is 512MB or larger and formatted with a FAT16 or FAT32 file system.*

#### **Step 2 (Bluetooth Firmware Update File)**

2-1. Download the Bluetooth firmware update Zipfile onto your computer. There are two choices:

1. Most users should download the primary update file by clicking [here](#).
2. If you use the Sony Ericson W300i or Samsung SGH-U900 phones, you need to download an alternative update file by clicking [here](#).

The location where you save the downloaded Zipfile should be accessible and easily remembered.

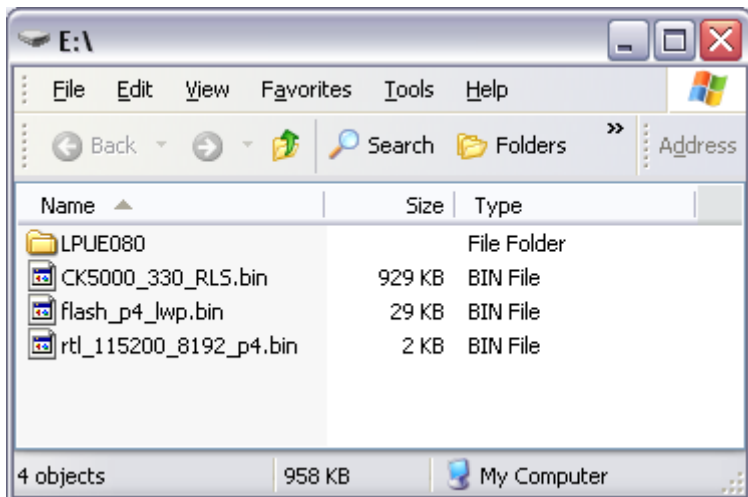
2-2. After you have downloaded the Zipfile, locate it on your computer and double click to decompress it.

Once the Zipfile is decompressed, locate and open the folder named "Bluetooth Update".

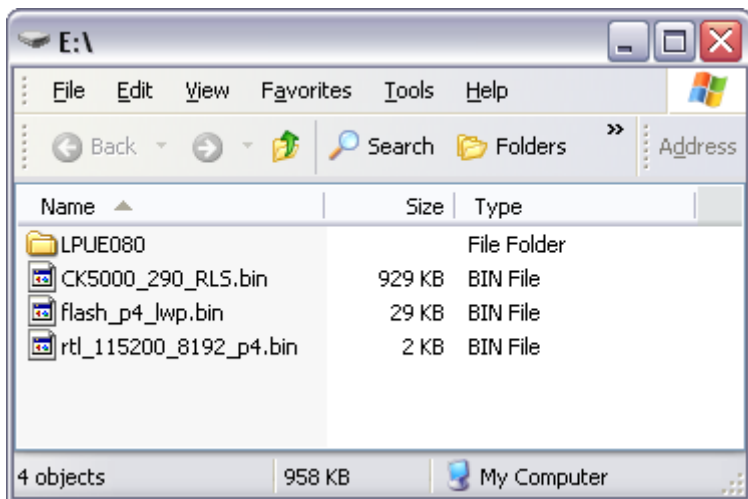
2-3. Transfer the 3 files in this folder onto the **top layer** (folder) of your SD card. Note: Only transfer the 3 files onto the SD card; do not transfer the *folder* containing the 3 files onto the SD card.\*\*

*\*\* Use the same SD card that contains the system firmware update.*

If you are installing the PRIMARY Bluetooth Update, confirm that your SD card has the files and folders arranged **exactly** as follows before proceeding:



If you are installing the ALTERNATE Bluetooth Update, confirm that your SD card has the files and folders arranged **exactly** as follows before proceeding:



## Installing the System Firmware Update on Your Navigation System

### Step 3

**Disconnect any iPod, iPhone, or USB device from the system before proceeding.**

After you have transferred the "LPUE080" folder onto the top layer/folder of your SD card, insert the SD card into your AVIC-F500BT while your vehicle is turned OFF.

Next, turn ON your vehicle and navigation system. The system will automatically start the update process in one minute.

**WARNING! While your navigation system is being updated with the new firmware, do NOT turn off the power to the navigation system. Severe damage to your navigation system could result from your failure to do so, including but not limited to the loss of all content/data that is stored on the internal Flash Memory of your system (such as address book entries, destination history, and other user information).**

If your system does not automatically start the update process, please check your system and SD card as follows:

Check your system version again to confirm the necessity of this firmware update.

Check your SD card to confirm that the SD card contains the correct file in the correct format.

#### Step 4

Please wait for the firmware update to be installed - this should take approximately 10 minutes. The system will automatically reboot after the firmware update is completed.

#### Step 5

After your system has rebooted itself, press and hold "power" key and turn off the system. Then disconnect power supply cable and remove battery cell. After 30 seconds, reconnect battery cell and power supply cable and turn on the system.

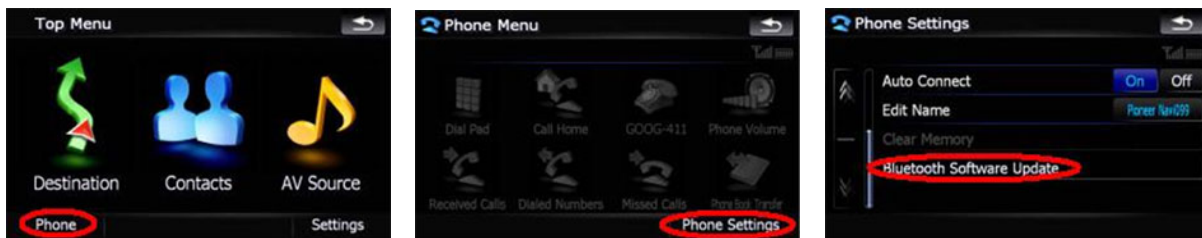
### Installing the Bluetooth Firmware Update on Your Navigation System

#### Step 6

**Ensure that any iPod, iPhone or USB device is disconnected from the system before proceeding.**

After your system has rebooted, press the "Menu" button and touch the "Phone" tab.

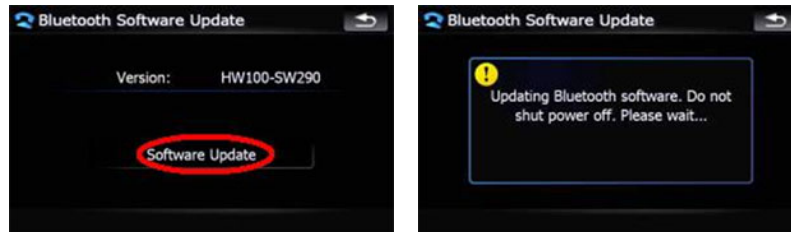
Then, touch the "Phone Settings" button, scroll down and touch the "Bluetooth Update" button.\*\*\*



\*\*\*Make sure that the "Bluetooth On/Off" setting is "ON" before proceeding to the next step.

#### Step 7

Touch "Software Update" to update the Bluetooth firmware.



**WARNING! While your navigation system is being updated with the new firmware, do NOT turn off the power to the navigation system. Severe damage to your navigation system could result from your failure to do so, including but not limited to the loss of all content/data that is stored on the internal Flash Memory of your system (such as address book entries, destination history, and other user information).**

\* If you see a message "Bluetooth software is not found." (shown below), press "OK" and remove the SD card. Then pause 10 seconds, re-insert the SD card, and touch "Software Update" again.



When the update is complete, touch the "OK" button.

## Step 8

After performing the Bluetooth firmware update, press and hold "power" key and turn off the system. Then turn on the system and wait for your system to boot up.

### Confirming that the Firmware Update was Successfully Installed

## Step 9

Please follow the steps below to confirm the update process was successful:

### 9-1. Confirm your System Firmware Version

- Press the "Menu" button
- Select the "Settings" tab
- Select "System Settings"
- Select "Service Information"
- Confirm that your system correctly displays the following information:

**Version: 2.000000**

### 9-2. Confirm your Bluetooth Software Version

- Press the "Menu" button
- Select the "Phone" tab
- Select "Phone Settings"
- Scroll down the menu and select "Bluetooth Software Update"
- If you installed the PRIMARY Bluetooth update, confirm that your system correctly displays the following information:

**Version: HW100-SW330 RC3**

--If you installed the ALTERNATE Bluetooth update, confirm that your system correctly displays the following information:

**Version: HW100-SW290 RC3**

Your navigation system is now ready for use.

### Post-Update procedures

## Step 10

### 10-1. Recover the AV setting

If an iPod is connected to the system, turn AV1 input to "iPod".

Press the "**Menu**" button and touch the "**Settings**" tab. Select "**AV Settings**", and touch the "**AV1 Input**" button until "**iPod**" is displayed.

### 10-2. Calibrate the Screen

Press the "**Menu**" button and touch the "**Settings**" tab. Select "**System Settings**", and touch the "**Screen Calibration**" button.

Proceed with the guidance shown on the display and tap the screen to align the calibration.

### Questions

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