

TECHNICAL BULLETIN

No. TB_____-0497

Self-Test - 6-Disc CD-ROM Changers (except DRM-6324X)

The self-test is designed to determine if a drive is not operating correctly because of a software problem or because there is a hardware malfunction.

During the self-test, the drive will load each disc, spin it up and read its Table of Contents (TOC). Upon successful completion, the cartridge will eject. This means there was no mechanical error detected and the malfunction that you previously experienced was likely caused by a software error. In this case, it is advised that you contact the software manufacturer's technical support division for further assistance.

If at any point during the test cycle a disc does not load or the drive does not spin up or read the TOC on a disc, the test will end and the cartridge will not eject. The drive is not operating correctly and needs to be serviced. To service the drive, call Pioneer Service at (800) 872-4159 Monday through Friday, 6:00 a.m. to 6:00 p.m. Pacific Standard Time for the location of an authorized Pioneer repair center near you.

How to perform the self-test

Please carefully read and then follow each of the following steps in order.

- Eject the cartridge
- Power down the computer, the changer and any other devices connected to the computer.
- Disconnect the SCSI cable connecting the computer to the changer.
- Set the SCSI ID on the changer to 0 (ZERO)
- Verify that the changer is terminated (has termination block or termination switch is set ON).
- Set the Reserved Switch and the Last Switch to ON (up position).

DRM-600, DRM-600A dip switches 6 and 8 DRM-602X, DRM-624X dip switches 3 and 4 DRM-604X dip switches 5 and 6

- Place six (6) discs into the cartridge label side down. You may use audio, CD-R, or CD-ROM discs. (A combination of the various disc types may be used.) IMPORTANT: Each tray in the cartridge must contain a disc.
- Insert the cartridge into the changer and power the unit ON. IMPORTANT: The DRM-624X must have the EJECT button pressed while the unit is powered ON.
- The self-test will begin immediately.

If you require further assistance, please call Pioneer Technical Support at (800) 872-4159, Monday through Friday, 6:00 a.m. to 6:00 p.m. Pacific Standard Time.

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