



Firmware Update for Certain Pioneer In-Dash Receivers

June 24, 2019

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only the following Pioneer In-Dash Receivers sold in the United States and Canada**. Installation on any other product could cause irreversible damage.

AVH-2330NEX
AVH-2300NEX
AVH-1330NEX
AVH-1300NEX
AVH-3300NEX
MVH-2300NEX
MVH-1400NEX
MVH-2400NEX
MVH-AV251BT

AVH-2440NEX
AVH-2400NEX
AVH-1440NEX
AVH-1400NEX
AVH-3400NEX
AVH-601EX
AVH-600EX
AVH-501EX
AVH-500EX

DMH-C2500NEX
DMH-C5500NEX
DMH-C2550NEX
AVH-2500NEX
AVH-1500NEX
AVH-2550NEX
DMH-1500NEX
AVH-1550NEX
AVH-3500NEX

This firmware update corrects the following two matters:

- Touch operation for Pioneer Add-on Navigation Systems may not respond correctly.
- Models in third (right side) column only: In WebLink, sound could not be output through the unit when connected to certain smartphone models. With this update, the WebLink Sound setting is no longer needed.

To perform this update, the following items are needed:

- Pioneer In-Dash Receiver model listed above
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://www.pioneerelectronics.com/PUSA/Support/Downloads>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash Receiver.



Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.