



Firmware Update (version 8.04) for Certain Pioneer In-Dash Receivers

February 28, 2019

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 8.04) for certain Pioneer In-Dash AV Receivers or certain Pioneer In-Dash Digital Multimedia Video Receivers. **This firmware update is only for the following models sold in the United States and Canada: DMH-C5500NEX, DMH-C2550NEX, DMH-C2500NEX, AVH-3500NEX, AVH-2500NEX and AVH-1500NEX.**

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 8.04):

- In SiriusXM, fixes missing Channel logos, Channel list errors, and inability to scan Channels or access Traffic & Weather Now during SportsFlash.
- Improves appearance of HD Radio indicator.*
*Only applicable to DMH-C5500NEX, DMH-C2550NEX, DMH-C2500NEX and AVH-2500NEX
- In WebLink, restores missing song info and album art, and certain functions that should be available while stopped.
- Other minor bug-fixes.

In order to perform this update, the following items are needed:

- Pioneer In-Dash Receiver: DMH-C5500NEX, DMH-C2550NEX, DMH-C2500NEX, AVH-3500NEX, AVH-2500NEX or AVH-1500NEX
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
pioneerelectronics.com/firmware
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.