



Firmware Update for Certain Pioneer In-Dash AV Receivers

March 28, 2022

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for certain Pioneer In-Dash AV Receivers. **This firmware update is only for the following Pioneer receivers sold in the United States and Canada:**

DMH-W4600NEX
DMH-W4660NEX
DMH-WC5700NEX
DMH-WC6600NEX
DMH-WT7600NEX
DMH-WT76NEX
DMH-WT8600NEX
DMH-WT86NEX

Warning: Installation on any other product could cause irreversible damage.

This firmware update adds the following:

- Amazon Alexa new functions*
 - Added new music service (Spotify)
 - Added new Alexa language support for Spanish (Mexico), Portuguese (Brazil), and Hindi (India)
- Multi-Camera System support for iDataLink
- Metra Axxess display on Home screen widget
- Other improvements

** Availability of non-Pioneer content and services, including apps and connectivity, may change without notice due to changes in operating systems, firmware or app versions; changes to, restrictions on or discontinuation of the service or service plans; non-Pioneer hardware changes; or other events.*

To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver
- Blank USB storage device (no files), 512 MB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about fifteen minutes to complete.



How to Obtain the Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://www.pioneerelectronics.com/PUSA/Support/Downloads>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.