



Firmware Update (version 1.18) for Pioneer SPH-DA120 In-Dash Smartphone Receiver

August 5, 2017

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 1.18) for the Pioneer SPH-DA120 In-Dash Smartphone receiver. **This firmware update is only for SPH-DA120 receivers sold in the United States and Canada.**

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 1.18) contains the following improvements:

- **Reduces noise that is emitted when using iPod sources**
- **Add QWERTY keyboard in AppRadio Mode**
- **Corrects an error that may occur when using SiriusXM Artist Alert feature**

In order to perform this update, the following items are needed:

- Pioneer SPH-DA120 In-Dash Smartphone receiver
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Steps to install the firmware may be found through the link below. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website: pioneerelectronics.com/firmware
2. Transfer the files to the USB storage device for insertion into the Pioneer AVH-4200NEX Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM – 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.