



Firmware Update (version 8.38) for Certain Pioneer Audio Receivers

September 6, 2018

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 8.38) for certain Pioneer Audio receivers. **This firmware update is only for the following Pioneer receivers sold in the United States and Canada: FH-X830BHS, DEH-X8800BHS, DEH-X7800BHS, FH-X730BS, FH-X731BT, DEH-X6800BS, MVH-X580BS, DEH-X6900BT, DEH-X6910BT, MVH-X690BS, and MVH-X691BS.**

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version 8.38):

- Fixes an issue where the receiving volume on calls using particular smartphones becomes low when connected to the receiver via Bluetooth.
- Improves Bluetooth Audio playback on some Android smartphones (Android OS Ver. 8).

In order to perform this update, the following items are needed:

- Pioneer receiver: FH-X830BHS, DEH-X8800BHS, DEH-X7800BHS, FH-X730BS, FH-X731BT, DEH-X6800BS, MVH-X580BS, DEH-X6900BT, DEH-X6910BT, MVH-X690BS, or MVH-X691BS.
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website: pioneerelectronics.com/firmware
2. Transfer the files to the USB storage device for insertion into the Pioneer receivers.

Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 PM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.