

## INSTRUCTIONS FOR DOWNLOADING FIRMWARE UPDATES FOR AVIC-Z3

### **Important:**

Please download and print these [AVIC-Z3 Firmware Update Instructions](#) (Adobe Acrobat PDF, 210kb) for your reference when downloading and installing the firmware update. It is very important that you complete all steps correctly and in the order described below.

**WARNING! The data stored onto your navigation system cannot be guaranteed during the firmware update process.**

*Note: If you have any difficulty carrying out these instructions, please contact Pioneer Customer Support Center toll free at 800-421-1404 during regular business hours (M-F 10AM-7:30PM Eastern Time).*

### **Before updating**

Check the model number of your system to confirm that you have an AVIC-Z3 system.

- See upper left side of the face panel for the model number of your system.

**Please do NOT perform any further steps of this firmware update if your model number shows "AVIC-Z1" or "AVIC-Z2" or "AVIC-Z110BT" or any other model number (aside from "AVIC-Z3"). Otherwise, this firmware update could cause critical damage to your navigation system.**

Check the version number of your current software by completing the following steps:

- Press the "MENU" key
- Select the "Settings" tab
- Select "Hardware"
- Select "Service Info Screen"
- Press & hold left upper corner of the "Hardware Version" screen for a few seconds

If the "HDD Application Version" shows **3.100400** or higher, then your AVIC-Z3 is already equipped with the latest software version and there is no need for this firmware update. If the "HDD Application Version" shows a version lower than **3.100400**, please proceed.

**If you are downloading the firmware update, please proceed to the next step. If you are using an update disc, please go directly to Step 4.**

## Downloading the Firmware Update

### **Step 1**

Download the firmware update by clicking [\[here\]](#). Once you have downloaded the file to your computer, locate the file on your computer and double click the file to decompress it. If you do not have a decompression utility installed on your computer, you can download WinZip at <http://www.winzip.com> (purchase may be required).

### **Step 2**

Open the decompressed folder which is named "Z3 firmware update." Within that folder, please locate the "AVICZ1\_HD1" folder, and then locate the "Basefile.dat" file within the "AVICZ1\_HD1" folder.

### **Step 3**

Copy the "AVICZ1\_HD1" folder and "Basefile.dat" onto a CD-R disc.

\*Note: Ensure these two objects are located on the top layer of the CD-R.

Make sure that the CD-R disc meets the following requirements:

- You can only use a CD-R finalized with single-session format.
- You can only use a CD-R finalized with "Mode-1" format.

## Installing the Firmware Update into your AVIC-Z3

### Step 4

Load the CD-R into your AVIC-Z3. The system will automatically start the update process in 1 minute.

**WARNING! While your navigation system is being updated, do NOT turn off the power to the navigation system. Severe damage to your navigation system could result from your failure to obey this warning, including but not limited to the loss of all content/data that is stored on the Hard Disc Drive (such as song files ripped from CDs as well as address book entries and other user information).**

If your system does not reboot and start the update process within one minute, then please check your system and CD-R as follows:

- Check the model number of your navigation system and check the version number your current software, as detailed above in the "Before Updating" section.
- Check the CD-R disc and confirm that the CD-R was burned with the correct format.

### Step 5

Please wait about a few minutes (approximately 7 to 10 minutes) for the firmware update to be completed. The AVIC-Z3 will automatically reboot after the firmware update is completed.

### Step 6

Once the firmware update is completed, please perform the following steps to confirm that the firmware update was successful:

- Press the "MENU" key
- Select the "Settings" tab
- Select "Hardware"
- Select "Service Info Screen"
- Press & hold left upper corner of the "Hardware Version" screen for a few seconds
- Confirm that your system correctly displays the below information:

PlatformVersion: 3.000100  
HDD Application Version: 3.100400

Your navigation system is now ready for use.

### Step 7

Please eject the CD-R from the AVIC-Z3. Your AVIC-Z3 is now ready for use.

### Questions

If you have any questions, please contact Pioneer Customer Service toll free at 800-421-1404, Monday through Friday from 10:00 a.m. to 7:30 p.m. (Eastern Time), except holidays.